

Scrutiny and Overview Committee

Thursday, 7 April 2016

RECOMMENDATIONS

Set out below is a summary of the recommendations made at the meeting of the Scrutiny and Overview Committee held on Thursday, 7 April 2016. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

If you have any queries about any matters referred to in this recommendation summary please contact Victoria Wallace.

- 1. SHARED SERVICES BUSINESS PLANS AND TERMS OF REFERENCE FOR THE JOINT GROUP**
The Scrutiny and Overview Committee **SUPPORTED**:
 - The business plans for the ICT, Legal, Building Control and Waste Shared Services
 - The Terms of Reference for the Shared Services Joint Group.

- 2. PLANNING PERFORMANCE AND PROGRESS IN SERVICE IMPROVEMENTS**
The Scrutiny and Overview Committee **NOTED** the Planning Performance update and requested a further update at its meeting in July 2016

- 3. CORPORATE PLAN OUTCOMES AND KEY PERFORMANCE INDICATORS FOR 2016-2017**
The Scrutiny and Overview Committee **RECOMMENDED** the Leader of the Council approve:
 - a) Key Performance Indicators for 2016-2017 as set out at Appendix A of the report presented to the committee.
 - b) Corporate Plan Outcome Measures as set out at Appendix B of the report presented to the committee, identifying for each action what success looked like and how this would be measured.